

CORPORATE PROFILE  
COMMERCIAL SERVICES



خطوط المساعدة  
Support Lines

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YOUR SUCCESS IS OUR MISSION

 [www.supportlines.net](http://www.supportlines.net)

 P.O Box 5529 Dammam 32241-8529  
Kingdom Of Saudi Arabia

# ABOUT US

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Support Lines is a wholly Saudi entity that was founded in 2013 in Dammam -Eastern province, the oil hub of the kingdom and it is rapidly evolving to become a leading provider, which is dedicated to customer satisfaction. Its highly-skilled, multi-national workforce performed in full compliance with the international standard quality system and later adopted ISO 9001:2015 quality management standards as well as ISO 45001:2018 occupational health and safety management system by BQC – CERT as well as.

Support Lines highly diversified interests span a variety of services including General Engineering & Construction, Maintenance, Commercial & Supply, as well as Technical Support Services. Our services are provided to Oil and Gas, Chemical and Petrochemicals, Metals and Minerals, Power and Water, and other industrial segments. Support Lines has providing cost-effective solutions to the client's requirements delivering timely with the highest standard of quality and strict adherence to the best safety practice.



# VISION

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“To achieve long-term sustainable growth by adding value to our customers operations with world leading, highly differentiated products and services, yielding best returns for our business”

# MISSION

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“To be a leading firm, recognized for the high quality, customer satisfaction, reliability and consistency of service & products, ultimately gaining regional as well as international recognition”



# WHY SUPPORT LINES ?

Support Lines secure the best talent quickly and onboard new employees in days, not weeks or months. You find the talent - we'll take care of the rest.

Support Lines is engaged in providing various types of technical resource services that are offered as per the requirement of our esteemed clients. The services are being offered after proper planning, designing and evaluation of the technical requirements. We use best custom-made assessment processes and our highly qualified team of experts and professional staff rigorously evaluate each technical service requirement

## HSE

Support Lines is committed to the safety and well being of its work team, and as a result has an operative internal safety program that has been developed in conjunction with our major clients. Most major clients operate comprehensive safety programs and our own program is compatible with full adherence to client procedures. We recognize that operations demand rigorous adherence to standard procedures and we provide our complete support to this requirement. We are always available to attend safety meetings when required. Support Lines has also developed a specific work safety handbook for the industrial painting industry, which again ensures that the highest safety requirements are met.

# ISO CERTIFICATES

**CERTIFICATE OF REGISTRATION**



We Do Not Sell, We Certify!

This Certificate has been awarded to

**Support Lines General Contracting Est.**

King Saud Street, Kohnaini Building, P.O. Box 5529,  
Dammam 32241-8529, Kingdom of Saudi Arabia

In recognition of the Organization's Management System  
which complies with

**ISO 45001:2018**

**(Occupational Health and Safety Management System)**

The scope of activities covered by this certificate is defined below

**Surface Preparation using Abrasive Blast Cleaning,  
Industrial Coating, Decorative Painting, Concrete  
Repair, Fire Proof, Trading, Safety Risk Assessment  
and Technical Support Services**

EA Code:- 34 & 35

SYNDICATE OF INTERNATIONAL SYSTEM CERTIFICATIONS

Certificate Number: **SIS230823O044**  
Date of Issue of Original Certificate: **08.08.2023**  
Date of Issue of latest certificate: **08.08.2023**  
Expiry Date: **07.08.2024**  
Re-certification Due on: **08.07.2026**

  
**Managing Director**



**Note:** This certificate is valid only if produced with the  
continuation letter after the surveillance is carried out successfully.

The Organization's documentation and Implementation has been reviewed and found to comply with the relevant standard rules. This certificate of Registration is based on the evaluation of the mentioned scope given above. Organization is responsible for maintaining the responsibilities of the relevant standard rules. Any significant changes in the scope of the certification or standard referred above render this certificate invalid. This is an accredited certificate issued by SIS Certifications Pvt. Ltd. sanctioned for issue by International Accreditation Services, 3060 Saturn Street Suite 100 Brea, California 92821-1732, USA.  
Email us:- support@siscertifications.com, Web:- www.siscertifications.com  
International office(SIS): Office 203, Building No 256, Road 2705, Block 327, Manama Adliya, Bahrain.



Issue No.: 01



**CERTIFICATE OF REGISTRATION**



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King Saud Street, Kohnaini Building, P.O. Box 5529,  
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In recognition of the Organization's Management System  
which complies with

**ISO 9001:2015**

**(Quality Management System)**

The scope of activities covered by this certificate is defined below

**Surface Preparation using Abrasive Blast Cleaning,  
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Repair, Fire Proof, Trading, Safety Risk Assessment  
and Technical Support Services**

EA Code:- 34 & 35

SYNDICATE OF INTERNATIONAL SYSTEM CERTIFICATIONS

Certificate Number: **SIS230823Q043**  
Date of Issue of Original Certificate: **08.08.2023**  
Date of Issue of latest certificate: **08.08.2023**  
Expiry Date: **07.08.2024**  
Re-certification Due on: **08.07.2026**

  
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Issue No.: 01



## QUALITY CONTROL

At Support Lines, Quality Control is regarded as being a management tool, a method of maintaining and improving Quality whilst controlling costs.

## QUALITY POLICY

**Support Lines is committed to achieve the highest standards of quality within all its business activities and to maintain their continuous improvement. We have developed, implemented and maintain a quality management system based on the following principles:**

- ◆ A high focus on customer satisfaction when blasting and painting of customer equipment.
- ◆ Promotion and implementation of continual improvement through evaluation, feedback, communication with operators, and customer input.
- ◆ Reviewing of the company quality policy and quality objectives, annually.
- ◆ Maintaining a high level of customer satisfaction through regular contact and feedback.
- ◆ Management of the company processes and resources in a planned, efficient and controlled manner.
- ◆ Involvement and training of all personnel in relevant activities.
- ◆ Communication of Support Lines's values regarding quality and the quality management system.





# Our Products



# SECURITY EQUIPMENT AND TOOLS



X-ray Baggage Machines



Weapon Clear



Explosive Detectors



Inspection Mirrors



Walk Through Detector And Hand Hail Detector



Bullet proof Vest & Helmets

# SAFETY & LIFTING



Safety Vest



Safety Helmets



Hooks



Traffic Cones



Electric Gloves



Safety Gloves



Safety Goggles



Fingersaver Tools

# INDUSTRIAL TOOLS & EQUIPMENTS



Drill



Grinders



Saws



GRINDING WHEELS



General Tools And Equipment's



Metal Shears



Gas Detectors



Spanner & Wrenches



Hydurilac Cylinder And Jacks



Roller Tool Trolley



Pipe Flange & Valves

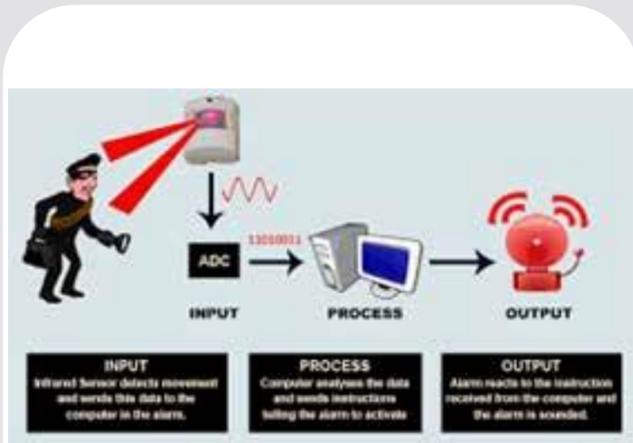
# ELECTRICAL TOOL



Electrical Boxes & Fittings



Power Cables



Control Devices



Motors

# OUR CLIENTS



## SUPPORT LINES PARTNERS





خطوط المساعدة  
Support Lines



OFFICE

[supportlines.net](http://supportlines.net)